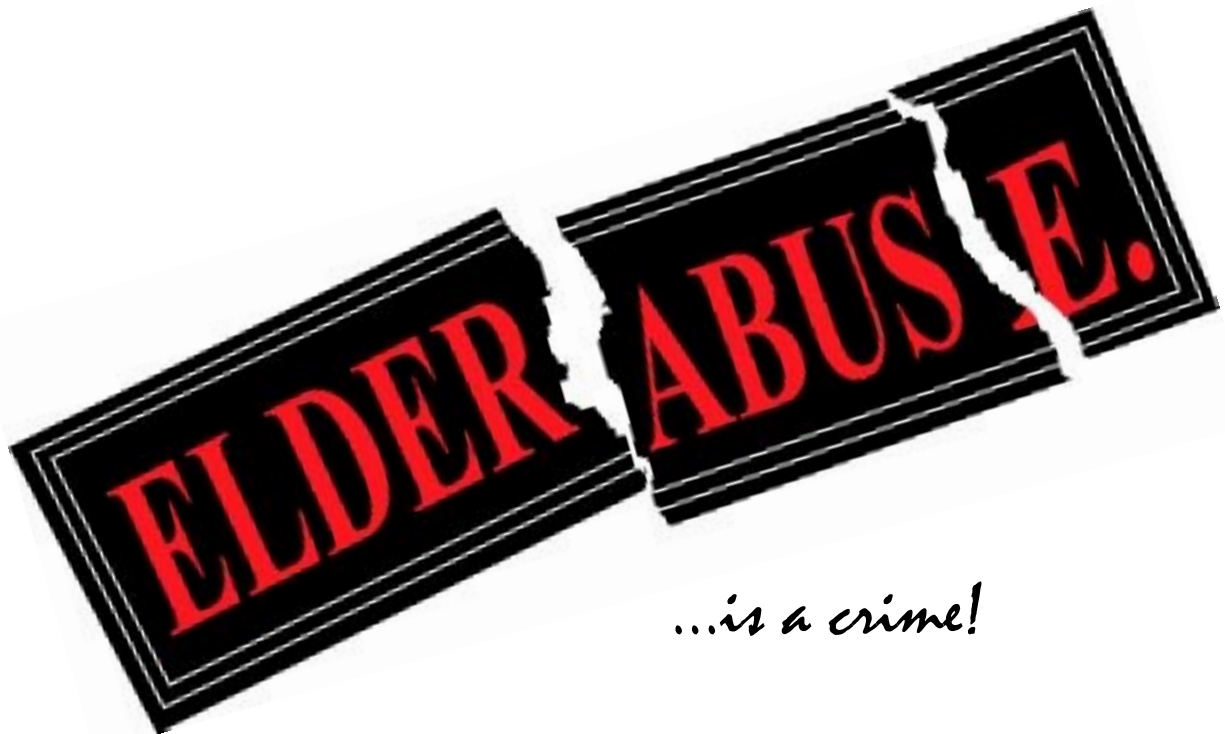


RIVERSIDE COUNTY RESOURCE GUIDE



Elder abuse happens everyday and in many ways.

This means seniors are being abused emotionally, financially and physically. Elder abuse victims are frequently isolated and left helpless. As a result the majority of these crimes are never reported.

**You Can Make a Difference,
Please Report
and
Don't Become a Victim!**



RIVERSIDE COUNTY RESOURCE GUIDE

Report suspected caregiver abuse, and other types of elder & dependent adult abuse including physical, financial, sexual, emotional, neglect and self-neglect.

Riverside County Adult Protective Services Hotline

(800) 491-7123 (24 hrs.)

Receive hands-on advocacy for victims of consumer fraud by businesses. Free elder abuse education and training.

C.A.R.E. Program (Division of APS)

(800) 476-7506

Free information and referral on many types of senior services for example: Nutrition, Elder Abuse Prevention/Education, Community Education, Grandparents Raising Grandchildren Support, Ombudsman Services, Senior HelpLink and many more.

Riverside County Office on Aging Aging and Disability Resource Center

(951) 867-3800 (800) 510-2020

www.rcaging.org

Free legal services for low income seniors; civil law such as landlord/tenant, trusts, and family law.

Inland Counties Legal Services

(951) 368-2555

(951) 320-7500 (For Seniors)

(888) 245-4257 (Toll Free)

(888) 455-4257 (Housing Hotline for Landlord/Tenant Issues)

Legal referral service for Riverside County.

Bar Association (Lawyer Referral Service for the Riverside County Bar Association)

(951) 682-7520

Complaints against or information about businesses.

Better Business Bureau

(909) 825-7280

Complaints regarding auto shop/repair problems and mediate on your behalf.

Bureau of Automotive Repair, Dept. of Consumer Affairs

(800) 952-5210 / www.dca.ca.gov

Report phony debt collection agencies.

CA Dept of Consumer Affairs

(800) 952-5210 / www.dca.ca.gov

Report fraudulent practices by corporations.

CA Dept of Corporations

(866) 275-2677 / www.corp.ca.gov

RIVERSIDE COUNTY RESOURCE GUIDE

Report fraudulent practices and check the licenses of investment consultants/brokers.

CA Dept of Corporations – SAIF Program
(866) 275-2677 / www.corp.ca.gov

Complaints on insurance and annuity products, as well as the agents who sell them.

CA Dept. of Insurance
(800) 927-4357 / www.insurance.ca.gov

Report fraud or check the credentials of a real estate professional.

CA Dept. of Real Estate
(619) 525-4192 / www.dre.ca.gov

Check on the validity of a charity.

Charities - BBB Wise Giving Alliance
(703) 276-0100 / www.give.org

Check on the status of a contractor's license and/or file a complaint.

Contractors State License Board
(800) 321-2752 / www.cslb.ca.gov

Receive free credit checks to prevent I.D. theft.

Credit Report (Free Annual Service)
(877) 322-8228 / www.annualcreditreport.com

Legal entity for criminal prosecution for Riverside County.

District Attorney's Office for Riverside County
(951) 955-5400

Avoid unwanted mail advertisements, send name, address, and phone number.

DMA Mail Preference Service
P.O. Box 643
Carmel, NY 10512

Removes names from telemarketing call lists.

Do Not Call Registry (Telemarketing)
(888) 382-1222 / www.donotcall.gov

Report fraudulent debt collection practices and lottery/sweepstakes fraud.

Federal Trade Commission
(877) 382-4357 / www.ftc.gov

Report identity theft.

Federal Trade Commission
(877) 438-4338 / www.ftc.gov

Check on licensing of investment consultants and to report fraudulent investors.

Financial Industry Regulatory Authority (FINRA)
(800) 289-9999 / www.finra.org

Free assistance with Medicare, HMO, and Long Term Care insurance.

Health Insurance Counseling and Advocacy Program (HICAP)
(800) 434-0222

RIVERSIDE COUNTY RESOURCE GUIDE

Report complaints and receive information about physicians.

Medical Board of California Central Complaint Unit
(800) 633-2322 / www.med.bd.ca.gov

Report Medicare/Medi-Cal Fraud

U.S. Health & Human Services
Hotline—(800)447-8477
Medi-Cal Fraud & Elder Abuse
Hotline (800)772-0432
Department of Health Services
Hotline (800)822-6222

Report Medicare Drug Plan Scams or to answer questions about a drug plan.

Medicare
(877) 772-3379

Report telemarketing and Internet fraud.

National Fraud Information Center
www.fraud.org

Blocks your name from pre-approved credit lists.

Opt-Out
(888) 567-8688 / www.optoutprescreen.com

Legal services for income eligible residents of Western Riverside County.

Public Service Law Corporation
(951) 682-7968

Official Department to answer questions about Small Claims Court issues.

Small Claims Court Information (through Riverside Superior Court)
(951) 413-5353 / www.riverside.courts.ca.gov

Report fraudulent practices and check the licenses of investment consultants/brokers.

Securities and Exchange Commission
(800) 732-0330

Order a free copy of your earnings and benefits statement to check for identity theft.

Social Security Administration
(800) 772-1213 / www.socialsecurity.gov

Report Social Security Fraud

Fraud Hotline—(800)269-0271

**For life threatening issues or emergencies
please call 911**



is a crime!

County of Riverside Department of Public Social Services

C.A.R.E. Program

Curtailing Abuse Related to the Elderly

800-476-7506





RIVERSIDE COUNTY
OFFICE ON AGING



1-800-510-2020

www.rcaging.org
www.riverside.networkofcare.org

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RIVERSIDE COUNTY RESOURCE GUIDE

Here are some things YOU can do to stay happy, healthy and wise:

- ✓ Stay active with your local Senior Center. It can be a valuable source for information and activities.
- ✓ Plan for your care as you age. Identify reliable people who can provide assistance if needed.
- ✓ Review your finances regularly and be extremely cautious when selecting individuals to help manage your affairs.
- ✓ Get active in your community and participate in community activities. You can accomplish this and much more by volunteering!
- ✓ Volunteering keeps you active, gives back to the community, helps others and is a great way to make new friends.



