



STRENGTHS AND ACCOMPLISHMENTS 2016

- Care Pathways won a Bright Idea award from Harvard
- Won the Innovation Award with N4A—National Association of Area Agencies on Aging for Care Pathways and for Care Transitions Intervention Programs
- Care Link/Healthy IDEAS received recognition from the N4A and the C4A—National and State recognition
- La Quinta office has new staff with new energy—the perception we can accomplish a lot—on a bright, new path
- Sitting at the table at the City of Riverside as they investigate whether they can become a Dementia Friendly City
- Our Grandparents Raising Grandchildren Program has an outstanding reputation
- The diversity and depth of experience of the Leadership Team, along with new members of the group
- The employees here are focused on achieving the best we can
- Fiscal has been able to submit the audit report on time to ensure the money is well managed and to retain funding
- We're becoming entrepreneurial
- We have done some cross-trainings and cross-assignments with people who now work in multiple departments
- Planning document for the CDA really reflects the changing demographics of the county
- Riverside County Office on Aging selected to test forms from the CDA as a pilot
- We have contracts with the County Hospital and two private hospitals to provide services—our reputation with them is excellent
- Recognized as one of the premier coalition-building entities in our region—have been asked to expand coalitions to San Bernardino County
- Have been approached by the Public Authority to provide caregiver training
- We are called upon a lot to give support to other entities (e.g., the Board of Supervisors)
- There is a teamwork approach of this group
- Fiscal's attention to detail
- Not afraid to ask questions and think outside the box in Fiscal
- Creativity of the group
- Flexibility of this department
- The Director was invited to attend the Clinton Foundation Summit in the desert and participated in a discussion on aging issues with President Bill Clinton
- Office on Aging is known for the wonderful work they do
- RSVP event was held in the desert to recognize the good work of the volunteers
- OoA is becoming a key department within Riverside County
- There has been a thoughtful reorganization to increase our overall outcomes
- We have a Bright Idea logo which is like our trademark

Anna L. Martinez, Director

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For Information/Assistance, Call:
1-800-510-2020 TRS/TTY: 711



RIVERSIDE COUNTY OFFICE ON AGING



Our Core Value... the right to age with dignity

- Celebrated over 40 years as the OoA
- We're a small department within the County
- Our team is cohesive and collaborates well
- MSSP has successfully survived CCI—met and exceeded requirements of the State
- Our open door policy within this group—cuts the red tape
- We have been transitioning in providing meals for the community from one vendor to another and it has gone well
- Work well together as managers in putting together proposals for change to the agency—we've been very thoughtful and ensuring all affected managers are involved
- All of our line staff working in the office and going to the homes of the seniors—making real changes in their lives

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