



2005 – 2006 YEAR END REPORT MAJOR ACCOMPLISHMENTS/HIGHLIGHTS

(For further reference, the 2005-2006 Year End Report goal/objective numbers have been noted in parenthesis, following each accomplishment/highlight in this addendum.)

Priority Issue – Caregivers

- ✧ Multipurpose Senior Services Program (MSSP) budget augmentation approved - \$6 million statewide augmentation (\$3 mil state/\$3 mil fed). (see C.1)
- ✧ Advisory Council on Aging (ACoA) and Office on Aging (OoA) convened a forum to educate employers on how they can support working caregivers; the forum included the launching of the Network of Care. (see C.2)
- ✧ Working Caregiver Lunch and Learn education series was developed and implemented in collaboration with County Departments. (see C.2)
- ✧ Coordination efforts by OoA staff and Grandparents Raising Grandchildren Task Force (GRGTF) with Riverside County Foundation on Aging (RCFoA), resulted in a \$5,000 contribution from the Board of Supervisor, District 3 for the Grandparents Raising Grandchildren Child Care Program. (see C.7)

Priority Issue – Health Care/Wellness

- ✧ OoA Active Aging Program provided 1,485 hours of physical fitness sessions throughout the County for seniors to improve their strength and mobility. (see HW.6)
- ✧ OoA staff and ACoA member participation on the Older Adult System of Care Committee and the Department of Mental Health Housing Committee resulted in a number of successes in relation to the Mental Health Services Act Master Plan. (see HW.7)
- ✧ OoA HelpLink staff in collaboration with HICAP provided outreach and education on accessing benefits under Medicare Part D to seniors throughout the County. (see HW.10)
- ✧ A Memorandum of Understanding between OoA HelpLink's information and referral services and the Volunteer Center of Riverside's 2-1-1 Program was established to frame the principles and protocols between the two agencies to be used when handling consumer calls for information and service from seniors and persons with disabilities or others calling on their behalf. (see HW.11)
- ✧ OoA staff outreached to 1,074 seniors, caregivers, and service providers on the use of the medication SMART Card as a means of sound medication management practices. (see HW.12)
- ✧ OoA coordination efforts resulted in a \$50,000 grant from Economic Development Agency, along with additional funds from Southern California Edison to do outreach on health/nutrition issues. (see HW.13)

Priority Issue – Housing

- ✧ OoA and ACoA Housing and Transportation Committee coordination efforts resulted in the successful convening of a solution-based Housing Forum in February 2006. The Forum was attended by city/county officials, planners, developers, architects, and other key stakeholders playing a role in affordable/accessible housing for seniors and adults with disabilities. (see H.3a)

- ✧ A draft Housing Blue Ribbon Report, containing information obtained through the Housing Forum was developed by OoA staff and ACoA Housing and Transportation Committee and received approval by the ACoA. (see H.3b)

Priority Issue – Quality Life Choices

- ✧ OoA Deputy Director, Senior Programs and a member of the ACoA participated as delegates at the 2005 White House Conference on Aging. (see QL.2)
- ✧ OoA in collaboration with ACoA's Intergenerational/Quality of Life Committee, RCFA, the Riverside County Youth Commission, and Economic Development Agency convened an aging and longevity forum in June 2006. The audience, ranging in age from young teens through older adults, had the opportunity to dialogue about differences and similarities among the generations and received information on proper nutrition and financial planning. (see QL.5a)
- ✧ A draft Intergenerational/Quality Life Choices Blue Ribbon Report was developed by OoA staff and ACoA Intergenerational/Quality Life Choices Committee following the Forum. The draft was presented to and approved by the ACoA. (see QL.5b)
- ✧ OoA staff produced a Network of Care brochure (in both English and Spanish), fliers, posters, and post cards and distributed these and other promotional items throughout the County in its campaign to promote the Network of Care. (see QL.6)
- ✧ OoA Deputy Director, Administration in collaboration with County IT and OoA staff designed and implemented a new Agency web site with a link to the Network of Care. (see QL.7)
- ✧ OoA presentations on senior employment opportunities and community partnership recruitments resulted in a steady stream of older worker applicants and the addition of at least three new Host Agency Training Sites. (see QL.9)

Priority Issue – Transportation

- ✧ OoA staff and ACoA Housing and Transportation Standing Committee began coordination activities with the Regional Transit Agency, SunLine, Riverside County Transportation Commission, Community Access Center, Partnership for Independent Living, Department of Public Social Services, Riverside County Planning Department, Board of Supervisor's Legislative Assistants, and the Beverly Foundation in preparation for the May 2007 Transportation Forum. (see T.2)

Priority Issue – Ensuring Effective Information and Service Delivery Systems

- ✧ Seven OoA administrative staff attended a total of 44 training classes on leadership development. (see SD.1)
- ✧ OoA staff with Retired Senior Volunteer Program Advisory Council convened an in-service retreat. (see SD.2)
- ✧ ACoA with OoA staff convened a Leadership Development Day that focused on advocacy, marketing, and included a roundtable of community partners to discuss Riverside County's senior issues. (see SD.2)
- ✧ OoA staff with ACoA Public Relations Committee developed a public relations strategy plan. (see SD.4)
- ✧ OoA Director participated in TV tapings on aging issues. (see SD.4a)
- ✧ OoA staff served in a coordination role on numerous boards/committees in order to influence aging service funding and service system redesign. (see SD.5)
- ✧ OoA staff with IT staff completed implementation of Citrix porthole. (see SD.8)
- ✧ 2005-2006 was the beginning of a new contracting cycle; therefore, OoA staff conducted a contractor training session for service providers in October 2005. (see SD.10)
- ✧ OoA staff finalized the Agency's Disaster Plan and coordinated with various County and community agencies, et cetera in relation to a countywide disaster plan. (see SD.12)
- ✧ Four members of the HelpLink I & A staff passed the AIRS testing and are now Certified Information and Referral Specialists. (see SD.15)
- ✧ OoA staff in collaboration with ACoA and community input, produced the 2006-2007 Plan Update. (see SD.18)

Service Unit Plan Objectives

The Office on Aging provides numerous direct and contracted services that are attached to service unit plans, such as home delivered and congregate meals, nutrition education, case management, information and assistance, outreach and education, assisted transportation, volunteer recruitment/placement, caregiver training/support, senior employment, legal assistance, et cetera. For information regarding the performance of all of the service unit plan-attached objectives, please refer to "2005-2006 Strategic Plan Year End Report - Service Unit Plan Objectives" beginning on page 29 of the 2005-2006 Strategic Plan Year End Report.