

THE PLANNING PROCESS

Office on Aging's 2009-2012 Strategic Plan, *Bridging the Generations for the Future...*, is a three-year living document that is the end product of a year long process mandated by the federal Older Americans Act (OAA) and the Older Californians Act. The planning activities are intended to help eliminate fragmentation of service systems, improve service delivery, and insure that maximum benefits are obtained through efficient delivery of services to those most in need. Those most in need include, low income minority individuals; those with limited English speaking ability; those who are frail, isolated, neglected, and exploited; those dealing with the problems of dementia or cognitive impairment and those with caregiver responsibilities. Additional targeted populations include grandparents raising grandchildren, individuals with disabilities, lesbian, gay, bisexual, transgendered and aging Boomers.

Needs were identified for the 2009-2012 Strategic Plan through:

- ▶ A series of community focus groups and public hearings;
- ▶ The review/analysis of surveys/reports disseminated through our agency and by those of other agencies;
- ▶ Demographic data obtained through the U.S. Census Bureau and Department of Finance.

This brochure is intended to provide highlights of the complete 2009 – 2012 Strategic Plan, *Bridging the Generations for the Future...*

If you are interested in viewing the Strategic Plan, related needs assessment and demographic documents, please refer to the "publications" section of the Riverside County Office on Aging Web Site at:

www.rcaging.org

GOALS AND OBJECTIVES

The Riverside Board of Supervisors and the California Department of Aging for the Office on Aging identified and approved four priority goals for 2009-2012, including:

Goal I: Improve Service Delivery Systems and Strengthen Infrastructure

To provide responsive service delivery systems and strengthen infrastructure through legislative, administrative, and advocacy actions; promote aging friendly communities and respond to the diverse needs of Riverside County's residents.

Goal II: Coordination and Community Integration

To engage new partners and strengthen existing alliances. To increase awareness, provide information and assistance, and streamline access to services through collaboration and community integration.

Goal III: Life Care Planning

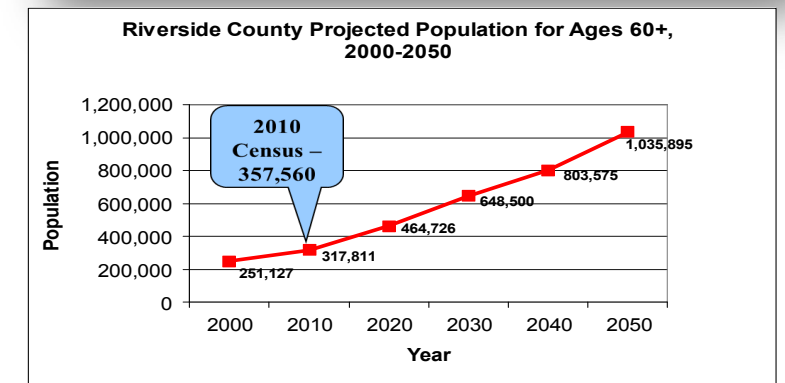
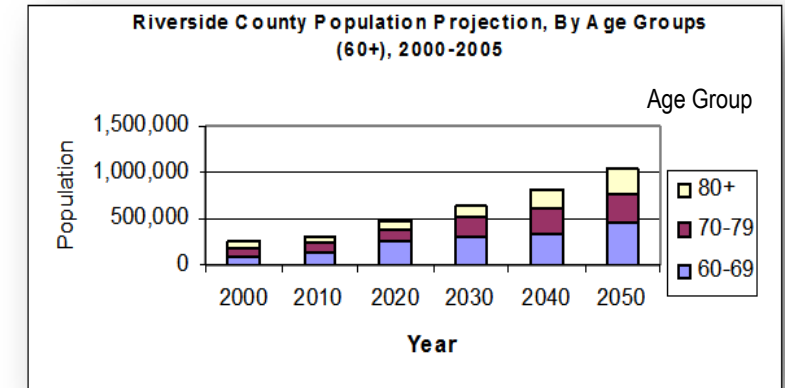
To help elders, individuals with disabilities, family caregivers, and community partners to better understand and plan for short and long term care needs including financial sustainability, planning for aging in place, palliative care and end of life.

Goal IV: Improve Health and Quality of Life

To improve the health and quality of life of elders, individuals with disabilities and family caregivers throughout the life cycle by providing choices in settings that promote community integration, and encourage preventive health/wellness, socialization, and life-long learning.

RIVERSIDE POPULATIONS

According to the U.S. Census Bureau's 2010 figures, Riverside County grew by nearly 42% in the last decade, with a total population of 2,189,641. Not only is Riverside County the fastest growing county in California, it is also becoming highly diverse. The Hispanic population has grown 77.9%, which represents 995,257 persons. This means that the Latino population represents 49.2% of the county.¹ In fact, the top two cities that have the fastest growth rate in California are in Riverside County — Desert Hot Springs and Beaumont.² As the two graphs show below, the age group of 60+ is the fastest growing. In fact, the 80+ segment has had a significant growth in the past 5 decades.³



¹ U.S. Census Bureau, *Census 2010*, March 2011

² Department of Finance, *Demographic Research Unit, Population for California Cities*, 2011

³ State of California, Department of Finance, *Population Projections for California and Its Counties 2000-2050, by Age, Gender and Race/Ethnicity*, Sacramento, California, July 2007.

HIGHLIGHTS OF SERVICES PROVIDED

Highlights of Service Units Provided to Older Adults, Adults with Disabilities and Family Caregivers during Fiscal Year 2011-2012.

Service Units Provided	Unit Type	2011/2012
Caregiver Training & Respite Care Services		
Support Services	Hour	4,647
Contracted Respite Care	Hour	7,524
Information and Assistance	Contact	30,206
Elder Abuse Education	Public Session	387
Preventative Health and Medication Management		
Physical Fitness	Participant	28,257
Community Education	Hour	6,067
Medication Management Outreach	Contact	6,033
Volunteers		
Recruitment	Hour	430
Placed	People	210
RSVP Volunteers	People	1,104
RSVP Volunteer Hours	Hour	150,855
Equates to	Dollar	\$3,533,024.10
Case Management Hours		
Total Direct Case Management	Hour	6,063
Contracted	Hour	810
Personal Care & Homemaker		
Personal Care	Hour	5,191
Homemaker	Hour	3,959
Meals Provided		
Home Delivered	Meal	322,602
Congregate	Meal	184,235
Legal Assistance Provided	Hour	2,246
Outreach		
Contacts to Family Caregivers	Contact	4,409
Assisted Transportation		
	1-WayTrip	12,675

BUDGET INFORMATION

In the Fiscal Year 2011-2012 the Riverside County Office on Aging (OoA) administered an over \$11 million dollar budget comprised of public and private funds from Federal, State, County and local sources, including direct and voluntary contributions from older persons who receive services.

MISSION AND PHILOSOPHY

OFFICE ON AGING'S PHILOSOPHY

Our Vision

Hope for today with expanded possibilities and choices for tomorrow.

Our Core Value

The right to age with dignity.

Our Purpose

To enhance quality of life across generations through innovation and partnerships.

Our Promise

To listen with respect, to foster trust, and to serve with compassion and commitment in a timely manner.

SERVICES WE OFFER

Office on Aging funding is used to provide core services to the county in the form of planning and needs assessments, advocacy, coordination education and outreach, information, program development and service delivery.

We provide these services through home and community based assistances, including but not limited to, information and assistance, preventive health, material aid, employment, volunteer opportunities, outreach, assisted transportation, legal services, in-home support, ombudsman services, insurance counseling, congregate and home-delivered meals, and care coordination.

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(951) 791-3573

East County Office
78-900 Avenue 47, Ste. 200
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Year End 11-12 Rev. 09/2012



**RIVERSIDE COUNTY
OFFICE ON AGING**



AREA PLAN YEAR END REPORT 2011-2012

of the 2009-2012 Strategic Plan

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