

2022-23 SERVICE REPORT

98,087 TOTAL LIVES IMPACTED BY NEW & ONGOING SERVICES

\$23.3 MIL TOTAL FUNDING FOR SERVICES IN 2022-23

07/01/2022 TO
06/30/2023



Call Center [ADRC]

Resource agents provide referrals and direct coordination of free services within the department's partner network.

Options Counseling

32,152 Calls Received
30,428 Answered **95%**

30,986 Completed Assessments

38,736 Services Offered

73,058 1-ON-1 OUTREACH/EDUCATION



846,912 Meals to **13,184** Clients

Transportation

18,108 One-Way Trips to **255** Clients

615 Caregiver Support Group Sessions

Care Management

Social service and clinical practitioners provide free assessments and follow-up to access food, material aid, medical appointments, public benefit applications, and other resources.

1,697 Clients



1,208 Hours of Training & Education to **96** Family Caregivers & **6,774** IHSS Providers